DOWNTOWN PETOSKEY, MI STRATEGIC PLAN CASE STUDY

BACKGROUND

The City of Petoskey's Central Business District is a destination for shopping, dining, and special events on the shores of Little Traverse Bay. Our client, the Downtown Management Board, provides programming and B2B (business-to-business) services for more than 200 businesses in the Central Business District. They desired a 5-year strategic plan to guide their organization.

THE DELIVERABLES

Our firms developed for the client the following key deliverables to guide their organization over the next five years:

- 1. Community SWOT Analysis.
- 2. Strategic Planning Framework for the Downtown Management organization.
- 3. Bylaw and Budget Analysis and Recommendations.
- 4. Redevelopment Site Identification.

THE CHALLENGES

Our strategic planning process focused on both internal and external organizational challenges for the downtown organization including:

- 1. Collaboration between the City of Petoskey and Downtown Management organization.
- 2. Facilitating downtown economic development and property redevelopment.
- 3. Meeting needs of changing tourism demographics.
- 4. Prioritizing year-round livability for new and existing Petoskey residents.

CLIENT TESTIMONIAL

"Allyson and her team met with a variety of stakeholders in multiple formats and put together a comprehensive strategic plan that will help Downtown Petoskey remain vibrant and relevant well into the future. We were all extremely impressed with the process and resulting plan Allyson presented."

- Downtown Petoskey Organizational Task Force Members





